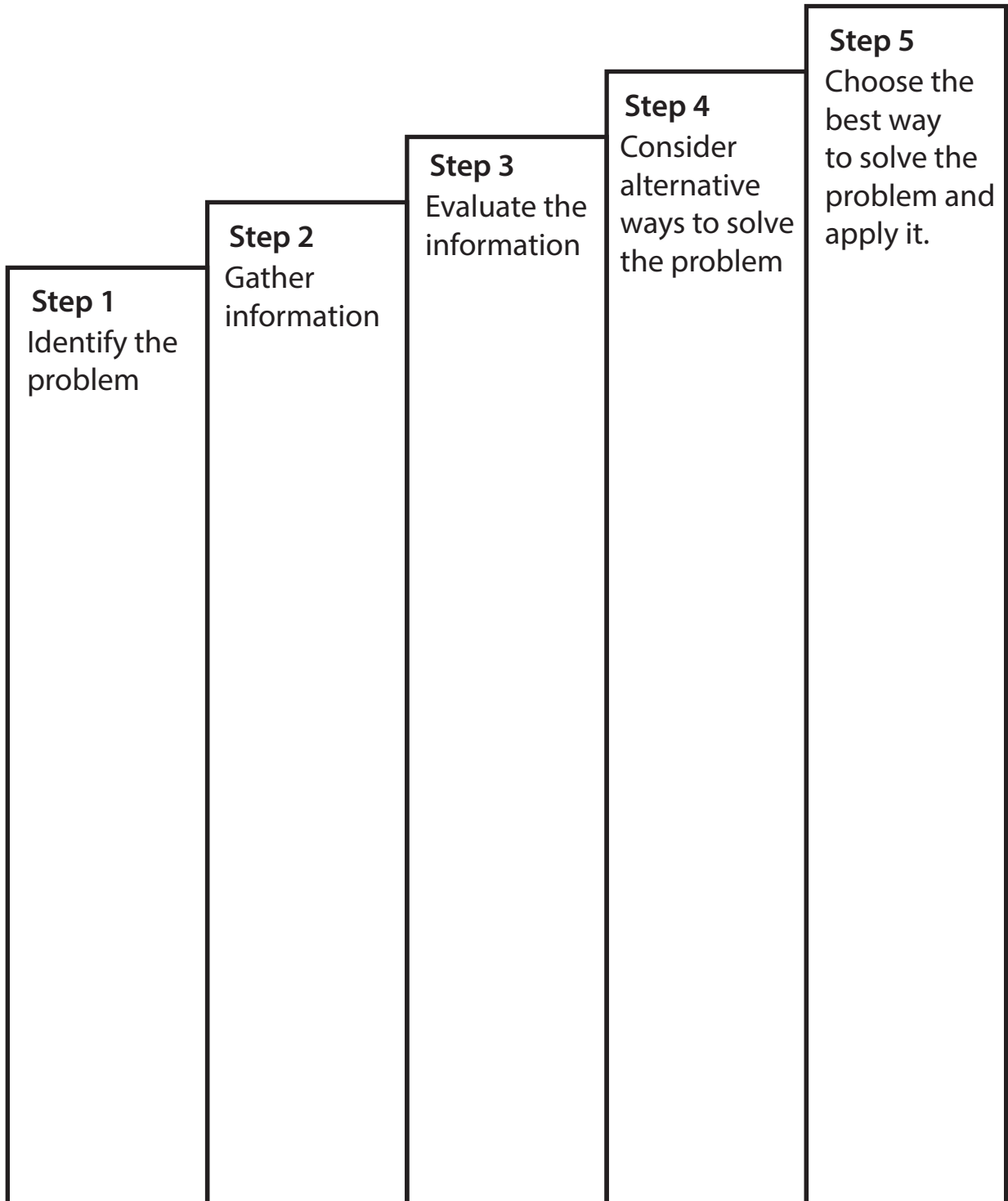
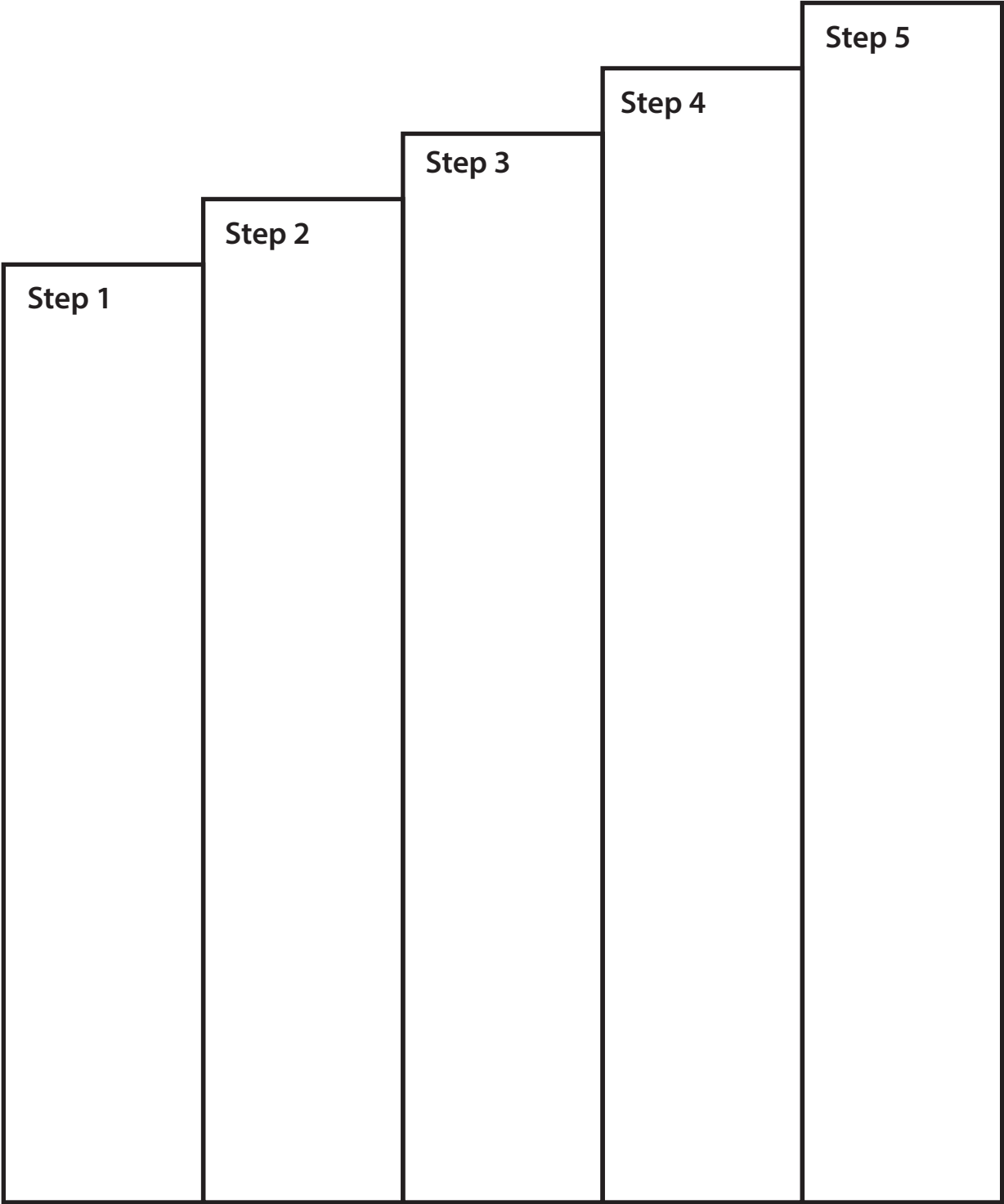
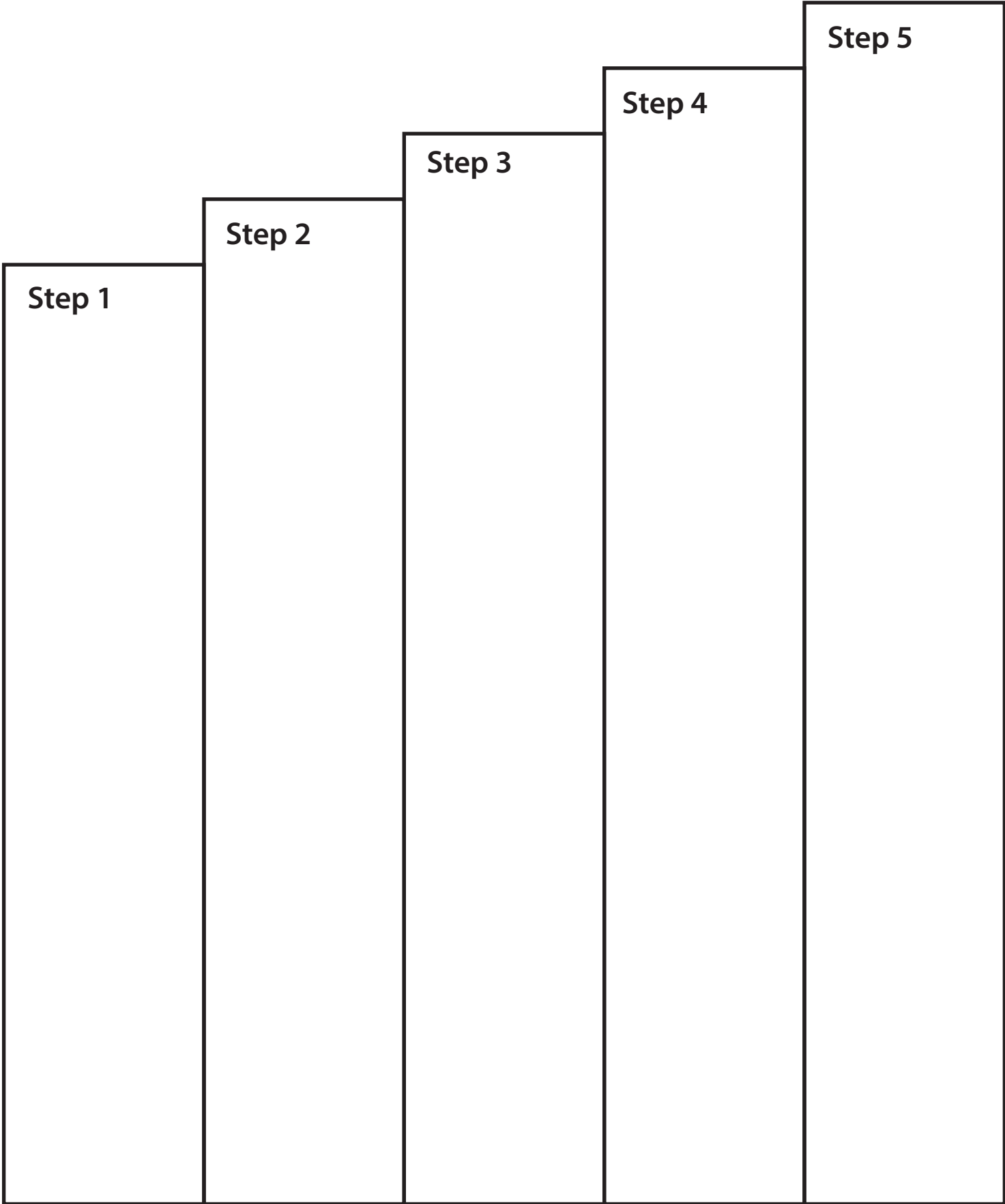


Problem Solving Steps



How a problem escalates





Step 1

Step 2

Step 3

Step 4

Step 5